

HOUSING APPLICATION

FAQs

Am I able to select a roommate(s)?

STUDENTS WHO DESIRE TO BE ROOMMATES MUST APPLY FOR HOUSING & PAY THE DEPOSIT BY THE DEADLINE (APRIL 21, 2023) BEFORE THEY CAN SELECT EACH OTHER.

ROOMMATES MUST BE ELIGIBLE FOR THE SAME RESIDENTIAL COMMUNITY THEY ARE REQUESTING RESIDENCY.

Am I guaranteed my Spartan Suites space back?

STUDENTS MUST PARTICIPATE IN THE SQUATTER'S RIGHTS HOUSING ASSIGNMENT PROCESS & MEET THE HOUSING APPLICATION AND DEPOSIT PAYMENT DEADLINE (APRIL 21, 2023). STUDENTS WHO DO NOT MEET THE DEADLINE (APRIL 21, 2023) WILL FORFEIT THEIR SPARTAN SUITES ASSIGNMENT.

I just registered for classes, why can't I access the housing application?

STUDENTS WHO REGISTER FOR CLASSES WILL HAVE ACCESS TO APPLY BY NOON ON THE FOLLOWING BUSINESS DAY.

Will NSU waive housing deposits for the fall?

AT THIS TIME WE ARE NOT ABLE TO WAIVE HOUSING DEPOSITS.

When can I participate in the housing assignment process?

The housing application opens on March 21, 2023, and closes on April 21, 2023. You must *apply for housing and pay the non-refundable \$300 deposit by April 21, 2023.

*Remember: students must be registered for the fall 2023 semester before they can apply for housing.

Students who register for classes will have access to apply by noon on the following business day.

What's the housing application and deposit due date?

THE CURRENT DEADLINE FOR THE HOUSING APPLICATION AND NON-REFUNDABLE HOUSING DEPOSIT IS **APRIL 21ST** FOR ALL RETURNING STUDENTS

FOR ALL FIRST TIME STUDENTS (INCLUDING GRADUATE, TRANSFER & FRESHMEN) THE DEADLINE IS **JUNE 1ST**

Can NSU use some of my refund for my deposit?

UNFORTUNATELY, THE UNIVERSITY CANNOT DEDUCT YOUR HOUSING DEPOSIT FROM YOUR REFUND. HOWEVER, YOU MAY USE SOME OF YOUR REFUND TO PAY THE HOUSING DEPOSIT.

What happens to my non-refundable deposit if I no longer desire to live on campus?

THE NON-REFUNDABLE \$300 HOUSING DEPOSIT IS GOOD FOR THE ENTIRE ACADEMIC YEAR (FALL, SPRING AND SUMMER). IF STUDENTS ARE NOT ABLE TO MOVE INTO THEIR RESIDENTIAL COMMUNITY DURING THE FALL SEMESTER, THE DEPOSIT AND YOUR HOUSING ASSIGNMENT WILL ROLLOVER TO THE SPRING SEMESTER.

What happens if I select MP7 but do not get placed in Spartan Suites?

THE MEAL PLAN 7 IS ONLY FOR SPARTAN SUITES RESIDENTS. YOU ARE ALLOWED TWO OPPORTUNITIES TO CHANGE YOUR MEAL PLAN PRIOR TO THE FIRST DAY OF CLASSES. IF YOU DO NOT SELECT A DIFFERENT MEAL PLAN, WE WILL ASSIGN YOU TO THE MEAL PLAN 14, THE MOST POPULAR MEAL PLAN CHOICE AT NSU.

For additional questions, please contact the Office of Housing and Residence Life at (757) 823-8407 or housing@nsu.edu

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FAQs

What should I do on the payment page?

It keeps loading after I input my card information.

ONLY CLICK 'SUBMIT' ONCE. CLICKING 'SUBMIT' MEANS YOU HAVE MADE A PAYMENT.

PLEASE BE PATIENT UNTIL THE TRANSACTION IS RECORDED TO AVOID ADDITIONAL PAYMENTS BEING MADE.

I want to input my OASIS documentation but I do not have it yet for the Fall semester.

How should I proceed?

IN ORDER TO ASSIGN YOU BASED ON YOUR ACCOMMODATION NEEDS, WE WILL NEED OASIS TO PROVIDE US WITH YOUR DOCUMENTATION BY JULY 15TH. STUDENTS WHO APPLY AFTER THIS DATE MAY STILL BE ACCOMMODATED HOWEVER, WE CANNOT GUARANTEE THIS BASED ON THE DEMAND FOR HOUSING.

FOR ADDITIONAL INFORMATION, PLEASE CONTACT THE OFFICE OF ACCESSIBILITY SERVICES AND INTERNATIONAL STUDENT SERVICES (OASIS) AT (757) 823-8325 OR VISIT THEM AT JAMES A. BOWSER BUILDING, SUITE 121, 700 PARK AVENUE, NORFOLK, VA 23504.

Can I pick my room?

THE RETURNING STUDENT HOUSING APPLICATION OPENS ON MARCH 21, 2023 AND CLOSES ON APRIL 21, 2023. YOU MUST *APPLY FOR HOUSING AND PAY THE NON-REFUNDABLE \$300 DEPOSIT BY APRIL 21, 2023. STUDENTS WHO MEET THE DEADLINE WILL RECEIVE AN INVITATION TO CHOOSE THEIR ROOM ASSIGNMENT.

STUDENTS WHO DO NOT APPLY AND PAY THE DEPOSIT BY THE DEADLINE WILL BE ASSIGNED TO THE NEXT AVAILABLE SPACE IN THE ORDER THAT THEY SUBMIT THEIR APPLICATION AND DEPOSIT. WE WILL TRY OUR BEST TO ASSIGN YOU IN THE HALL YOU REQUESTED HOWEVER, WE CANNOT GUARANTEE THIS.

I am having difficulty applying for housing.

THE HOUSING SELF-SERVICE PORTAL IS COMPATIBLE WITH MOST POPULAR WEB BROWSING SOFTWARE, EXCEPT FOR APPLE SAFARI. THIS INCLUDES THE MOST RECENT AND COMMONLY USED VERSIONS OF: MICROSOFT EDGE, MOZILLA FIREFOX, GOOGLE CHROME. IF YOU CONTINUE TO HAVE ISSUES CONTACT US AT HOUSING@NSU.EDU.

The money has been taken out of my account.

But I never received a confirmation, who can I contact regarding this to ensure my application was received?

IF THE FUNDS WERE DEDUCTED FROM YOUR ACCOUNT, THIS MEANS WE HAVE RECEIVED YOUR PAYMENT.

I am an incoming freshman or transfer student. Will I be able to participate in the room selection process?

NO.

FIRST-TIME FRESHMEN WILL BE ASSIGNED TO FRESHMEN RESIDENCE HALLS.

TRANSFER STUDENTS WILL BE ASSIGNED HOUSING BASED ON THEIR QUALIFICATIONS.

I am a part of an early entry group, can I participate in the room selection process?

NO. FRESHMEN WHO ARE A PART OF EARLY ENTRY GROUPS CANNOT PARTICIPATE IN THE ROOM SELECTION PROCESS & ARE ASSIGNED HOUSING BASED ON THEIR DESIGNATED COMMUNITY.

ONLY RETURNING STUDENTS WHO ARE A PART OF EARLY ENTRY GROUPS CAN SELECT THEIR ROOM WITHIN THEIR DESIGNATED COMMUNITY (I.E., RESIDENTIAL LEADERS, ATHLETES, BAND).

I am a part of a learning community, can I participate in the room selection process?

NO. STUDENTS WHO ARE A PART OF LEARNING COMMUNITIES ARE ASSIGNED HOUSING BASED ON THEIR DESIGNATED COMMUNITY (I.E., DNIMAS).