

Insoo Chung, Ph.D., MSW

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EDUCATION

- Ph.D. in Social Work, University of South Carolina College of Social Work, May 2004
Dissertation: "Factors affecting the retirement satisfaction of the Korean American Elderly"
Chair: Paul K. H. Kim, Social Work
Committee: Leon Ginsberg, Social Work Interim Dean
Miriam Johnson, Social Work
Michael Welsh, Education
- MSW, University of South Carolina College of Social Work, December 1998
- BA in Journalism and Mass Communication, Han Yang University, Seoul, South Korea, February 1992

TEACHING EXPERIENCE

Graduate Instructor, Norfolk State University

Fall 2018 – Spring 2025

- Social Welfare Policy and Services
- Research Methods I & II

Graduate Instructor, East Carolina University

Fall 2015 – Spring 2018

- Social Work Practice: Community Foundation
- Advanced Social Work Practice: Community Partnerships
- MSW Field Instruction & Seminar
- Social Work's Response to Human Differences

Graduate Instructor, University of South Carolina

Fall 2002, 2003

- Foundation Practice with Organizations and Communities
- Evaluation Research in Social Work

Undergraduate Instructor, Norfolk State University

Fall 2018 – Spring 2025

- Generalist Practice: Evaluation
- Methods of Social Work Research
- Social Welfare Policy and Services
- Human Behavior and Social Environment II & III
- Introduction to Social Work

Undergraduate Instructor, East Carolina University

Fall 2015 – Spring 2018

- Social Work Research and Statistics
- Social Welfare Policy II & III
- Human Behavior and Social Environment

Undergraduate Instructor, Shaw University

Fall 2004 – Spring 2015

- Social Work Research Methods I & II
- American Social Welfare Policy
- Social Work Practice with Organizations and Communities
- Human Behavior and Social Environment
- Human Diversity

Undergraduate Instructor, University of South Carolina

Summer 2002 – Spring 2004

- Introduction of Social Welfare
- Current Issues in Social Welfare

ACADEMIC / PROFESSIONAL SERVICE

Member, CSWE National Nominating Committee

July 2020 – Present

- Recruited and reviewed nominees of the CSWE Board of Directors and National Nominating Committee

Vice-president, Korean American Social Work Educations Association

October 2023 – Present

- Planned and coordinated various programs and activities for the members.

Chair, Paul Kim Scholarship Committee**July 2019 – Present**

- Fundraised and reviewed applicants for the annual Paul Kim Scholarship Award

Associate Professor, School of Social Work, Norfolk State University**August 2018 – Present, Norfolk, Virginia**

- Developed social work courses & certificate program: BSW, Methods of Social Work Research (SWK 333) / MSW, Social Planning & Program Development (SWK 763)
- Revised social work course syllabi: Human Behavior and Social Environment II & III, Social Welfare Policy & Services, and Generalist Practice: Evaluation.
- Served as a member of the School of Social Work Assessment Committee.
- Served as a member of the School of Social Work Library Committee.
- Served as a member of the School of Social Work International Planning Committee.
- Served as a member of the School of Social Work Marketing & P.D. Committee.
- Served as a member of the School of Social Work Macro Concentration Committee.
- Served as a member of the School of Social Work Search Committee.
- Served as a member of NSU Completion and Resources Committee.
- Served as a member of NSU IRB Committee.
- Served as a member of NSU Honors College Dean Search Committee.
- Served as a member of NSU QEP Committee.

Assistant Professor, School of Social Work, East Carolina University**August 2015 – May 2018, Greenville, NC**

- Developed and revised several social work course syllabi: Social Work Research I & II, Social Welfare Policy I & II.
- Served as a member of the Curriculum Committee.
- Analyzed and reported social work course outcomes assessment data.

Assistant Professor, Department of Social Work, Shaw University**August 2004 – March 2015, Raleigh, NC**

- Contributed to the initial CSWE accreditation and reaffirmation of Social Work program.
- Planned and administered annual Social Work program assessment; developed

assessment instruments; analyzed assessment data; and summarized and reported assessment outcomes to the University and Council on Social Work Education.

- Developed and revised Social Work course syllabi, e.g., Introduction to Social Work Research Methods, Advanced Social Work Research Methods, American Social Welfare Policy, Social Work Practice with Organizations and Communities, Human Diversity, and Human Behavior and Social Environment.
- Served as a member of the University Strategic Planning Committee.
- Reviewed and consulted the North Carolina Health Check & Health Choice Brochure.

ADMINISTRATIVE SERVICE

BSW Program Director, School of Social Work, Norfolk State University

August 2023 – May 2025

- Reviewed BSW Professional Program Applications.
- Coordinated the logistics of hiring and orienting full-time and adjunct faculty.
- Addressed BSW instructor and student issues.
- Prepared semester teaching schedule with Associate Dean and other Program Directors.
- Represented the Department, School, and the University at local, state, national, and other professional higher education groups, as well as on various university campus administrative councils, committees and task forces.

PUBLICATIONS & PRESENTATIONS

Publications

- Nevels, B., Davis-Wagner, D., Chung, I., Green, G., & Ericksen, K.S. (2024).
An HBCU examination: Flourishing and psychological well-being of college students during a pandemic. *Social Work in Mental Health*, Doi=10.1080/15332985.2024.2314469
- Davis-Wagner, D., Nevels, B., Livingston, V., Chung, I., & Manley, C.K. (2024).
The therapeutic accord: The impact of subjective religiosity on the utilization of mental health services among college students. *Journal of Human Behavior in the Social Environment*, Doi=10.1080/10911359.2024.2318446
- Davis-Wagner, D., Nevels, B., Livingston, V., Chung, I., & Ericksen, K.S. (2024).
The intersectionality of race, gender, and low-wage work. *Journal of Ethnic & Cultural Diversity in Social Work*. DOI: 10.1080/15313204.2024.2390421
- Livingston, V., Nevels, B.J., Chung, I., Ericksen, K.S., Duncan, E., Manley, C.K. Meriwether, H.,

- & McCullar J. (2022). The enigma of resilience at an HBCU during a global pandemic. *Journal of Human Behavior in the Social Environment*, DOI: 10.1080/10911359.2022.2100028
- Livingston, V., Chung, I., Davis-Wagner, D., Ericksen, K.S., Jenkins, V., Nevels, B.J., & Neely-Goodwin. (2021). An examination of the help-seeking behaviors of HBCU students by gender, classification, referral source, and mental health concerns. *Social Work in Mental Health*, DOI: 10.1080/15332985.2021.2011823
 - Chung, I. & Yoon, I. (2021). KYE", Korean immigrants' private money clubs: Their potential as a saving program for low- and moderate-income families. *International Journal of Social Policy and Education*, 3(12), 24-33.
 - Livingston, V., Davis-Wagner D., Chung, I., Nevels, B.J., & Gabriel, N. (2020). Trapped in Poverty: A conceptual framework to evaluate the culture poverty vs. the cultural of inequality theses for Black family-headed families. *International Journal of Social Policy and Education*, 2(5), 1-13.
 - Chung, I. (2019). Pre-retirement behaviors and retirement satisfaction of Korean American elderly. Accepted from *Journal of Sociology and Social Work in December 2019*.
 - Chung, I. (2018). Theoretical approach to the aging and retirement: Focusing on minority aging process and experiences. *International Journal of Humanities and Social Science Review*, 4(5), 32-42.
 - Chung, I. (2017). Retirement planning and quality of life in retirement: Factors affecting the Korean American elders' retirement satisfaction. *Journal of Sociology and Social Work*, 5(1), 85-98.
 - Yoon, I., & Chung, I. (2010). Wal-Mart's nontraditional banking business and corporate social responsibility. *Social Responsibility Journal*, 6(2), 551-561.

Presentations & Workshops

- Ericksen, S. E., & Chung, I. (2025). Navigating BSW Education in a Time of Crisis: Teaching and Learning in Politically and Philosophically Divided Nations. Presented at the 2025 42nd Annual BPD Conference, Nevada, Las Vegas.
- Chung, I. (2023). A HBCU examination: Flourishing and Psychological Well-Being of College Students during a Pandemic. Presented at the 2023 Council on Social Work Education (CSWE) Annual Program Meeting (APM), Atlanta, GA
- Chung, I., & Livingston, V. (2021). Help-Seeking Behaviors of Black University Students Implications for Counseling Center Intervention. Presented at the 2021 Council on Social Work Education (CSWE) Annual Program Meeting (APM), Orlando, FL.
- Chung, I. (2020). Factors affecting Korean American older adult's life satisfaction.

Presented at the 2020 Council on Social Work Education (CSWE) Annual Program Meeting.

- Yoon, I., & Chung, I. (2018). Needs for inter-professional education with economics & finance to fight economic injustice. Presented at the 2018 Council on Social Work Education (CSWE) Annual Program Meeting, Orlando, FL.
- Chung, I. (2016). *Retirement planning and retirement satisfaction of Korean American elderly*. Presented at the 2016 Gerontological Society of America (GSA) Annual Scientific Meeting, New Orleans, LA.
- Chung, I. (2016). *Behaviors affecting the Korean American elders' retirement well-being*. Presented at the 2016 Council on Social Work Education (CSWE) Annual Program Meeting, Atlanta, GA.
- Chung, I., & Yoon, I. (2013). *Korean immigrants' private money clubs: Their potential as an US anti-poverty program*. Presented at the 2013 Council on Social Work Education (CSWE) Annual Program Meeting, Dallas, TX.
- Chung, I. (2009 & 2010). *Social Security and Social Welfare Programs in the United States*. Presented at the Social Welfare Outreach Seminar, Raleigh, NC.
- Chung, I. (2004). *Tips for Effective Retirement Planning*. Presented at the Saturday Workshops, Continuing Education, University of South Carolina, Columbia, SC.

WORK EXPERIENCE

Program Coordinator, SW Continuing Education, University of South Carolina

May 2003 – March 2004, Columbia, SC

- Planned and coordinated visiting/exchange programs and provided translation to the visiting social work students, faculties, and practitioners from South Korea.

Associate Director, The Citizen's Coalition for Economic Justice

January 1999 – December 1999, Seoul, Korea

- Facilitated political meetings among Congressman, mayor, and local government officials.
- Organized public hearings on Green Belt policy of the government.
- Founded the 'Civil-federate Newspaper' and organized civic concert.

Department Chair, JungHae Welfare Association

June 1995 – May 1996, Seoul, Korea

- Managed sponsors and educated volunteers.
- Planned and implemented social welfare campaigns:

“Sending 500 wheelchairs to the physically disabled”

- Coordinated the establishment of Technical School for war orphans and second-generation Koreans in Vietnam.

Secretary, The National Assembly of the Republic of Korea

January 1993 – April 1995, Seoul, Korea

- Analyzed social welfare policies/laws and drafted bills.
- Developed questionnaires for the Social Welfare Standing Committee sessions and for the Regular Inspections on Government Executives.

COMMUNITY SERVICE

Member, The Ethelyn R. Strong School of Social Work Advisory Committee

August 2023 – May 2025, NSU, Norfolk, VA

Member, 2023 The Legislative Education and Advocacy Day Planning Committee

August 2022 – Present, NASW-Virginia Chapter,

Faculty Advisor, The Whitney, M. Young Social Work Society

August 2022 – May 2024, NSU, Norfolk, VA

Member, NSU Alzheimer Conference Planning Committee

October 2019, Norfolk, VA

Participant, City of Norfolk Community Development Roundtable, “Bridging the Gap”

October & November 2019, Norfolk, VA

Project Advisor, Community Needs Assessment, United Way of Pitt County

December 2016 – June 2017, Greenville, NC

Presenter, Social Welfare Program Seminar, FKBC Annual Health Fair

February 2009, 2010, 2011, Raleigh, NC

Chairperson, Social Welfare Committee, RTP Korean American Association

November 2009 – November 2010, Raleigh, NC

TEACHING INTERESTS

- Social Work Research Methods & Program Evaluation
- Social Welfare Policy & Services
- Social Work Practice with Organizations and Communities
- Human Behavior and Social Environment

RESEARCH INTERESTS

- Culturally sensitive Social Work Practice & Service Delivery
- Successful/Productive Aging
- Retirement Planning and Retirement Satisfaction
- HBCU College Students' Mental Health & Resource/Program Development
- Financial Capability and Asset Building Strategies for Low Income Families

PROFESSIONAL AFFILIATIONS

- National Association of Social Workers (NASW)
- Council on Social Work Education (CSWE)
- Gerontological Society of America (GSA)
- Financial Capability and Asset Building (FCAB) Social Work Research Consortium

HONORS & AWARDS

- Awarded the Letter of Appreciation from the Carolinas Federation of Korean Associations