

## **Grubhub+ Student FAQ**

- **What is Grubhub+ Student?**

- Grubhub+ Student is a limited-time free membership program for college students who are affiliated with select universities through Grubhub Campus Dining.

- **What are the benefits of Grubhub+ Student?**

- Students receive \$0 delivery fees on eligible orders that meet the subtotal minimum for Grubhub+ off-campus restaurants, lower service fees on eligible delivery orders, 5% back in Grubhub+ credit on eligible off-campus pickup orders, exclusive deals and discounts, and donation-matching.

- **How does it work?**

- Students can opt in to their free Grubhub+ Student membership in one of two ways:
  - When students input their campus card information in the Grubhub app, they will be asked to opt into a free Grubhub+ Student membership. By selecting the “Get free Grubhub+ Student” checkbox, their membership will be automatically activated. No credit card required.
  - Or students can input and verify their student email to opt in to their free Grubhub+ Student membership. When prompted in the Grubhub app, select “Get email confirmation” then head to your email and open the validation email to verify your student status by selecting “Let’s go”. Then, you’re all set! No credit card required.

- **What student email can I use to get Grubhub+ Student?**

- This must be an .edu email linked to the specific school’s .edu domain for only Grubhub partnered campuses.
- You do not need to create a new Grubhub account with your student .edu email but will need to verify your account with your student .edu email.

- **Are there any exceptions?**

- No! All university students at contracted campuses are eligible to receive GH+ Student for free when they connect their campus card or verify their student email.
- **How do students join?**
  - Download the Grubhub app and create an account
  - Tap “Account” → “Campus Dining” → Select Campus
  - Input their campus card information or verify student email (to prove they’re an active student!)
  - Follow the prompts to activate their free Grubhub+ Student account
- **How long is this applicable for?**
  - Students receive Grubhub+ Student for free once they connect their campus card in the app or verify their student email and opt into Grubhub+ Student. They will receive a free membership (\$9.99 market value) until graduation.
- **Do staff/faculty members receive Grubhub+ Student?**
  - Yes! All active faculty and staff of a campus affiliated with Grubhub Campus Dining are eligible for Grubhub+ Student, after confirming their status in the app with a valid campus card or .edu email. They will receive their free membership until their employment at the university concludes.
- **What happens to their account when they graduate?**
  - Upon graduation, students will be prompted to select “Leave Campus Dining.” Their Grubhub app will now feature the typical app interface and not campus restaurants anymore. This will also trigger the end of their free GH+ Student membership. Students' accounts will continue to work and they have the option to sign up for Grubhub+ for \$9.99 per month or if they have an Amazon Prime account, they can link their account and receive Grubhub+ FREE for the life of their membership.
- **Do students need to use their campus card dollars to be eligible?**
  - No. Students can use their campus card dollars, a credit card, or debit card and still receive the benefits of Grubhub+ Student.
- **Who should students contact if they’re having issues receiving this benefit?**

- If students are having issues with their GH+ Student membership, please have them contact the [Grubhub Care team](#) and include any relevant screenshots or recordings.
- **How can students tell if a restaurant is a GH+ restaurant?**
  - GH+ restaurants are indicated in the app with a yellow GH+ Flag. Students can also sort by GH+ restaurants at the top of the app. When checking out, there will be a line item that says “Grubhub+ Free delivery”.
- **If students already have a Grubhub account, how do they get GH+ Student?**
  - Tap “Account” → “Campus Dining” → Select Campus
  - Input campus card information or verify student email (to prove they’re a student!)
  - Follow the prompts to activate their free Grubhub+ Student account
- **Do students need to create a new Grubhub account with University email credentials?**
  - No. As long as students connect their campus card to the Grubhub account they want to use or verify their student email, they will be able to activate their GH+ Student membership.