

NEW STUDENT ORIENTATION IS APPROACHING

Welcome to the May issue of “*Staying Connected*,” a newsletter designed to keep you linked, knowledgeable, and up to date.

If you are the parent of a fall 2008 incoming Spartan, please encourage your student to RSVP for one of the upcoming New Student Orientation sessions.

Please visit [www.nsu.edu/newstudentorienta-](http://www.nsu.edu/newstudentorientation)

[tion](#) for more detailed information. It is important to have your letter of acceptance available to access your student identification number.

In order to accommodate those who prefer to travel to Norfolk one time, we extend the option of attending a later orientation on August 16, 2008, beginning at 9 a.m. in L.

Douglas Wilder Per-

forming Arts Center. This would coincide with the move in dates in the residence halls for new students planning to reside on campus (\$300 housing deposit due May 31). Please note that arrangements to pay tuition and fees as well as housing charges are due by August 22 for **new students**. Please visit www.nsu.edu.

See you soon!

INFORMATION FOR STUDENTS ATTENDING NEW STUDENT ORIENTATION IN AUGUST

If you choose to attend orientation in August, please be aware that you will not receive a complete billing statement that will include

tuition, fees, and housing until after you register. You should visit our website at www.nsu.edu/financialaid/ for planning tools, tuition and

fee information and links to other sites that may be valuable in preparing for the fall semester prior to your arrival. **Do not delay.**

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FALL SEMESTER 2008 CALENDAR

- ◇ **August 23**—Classes Begin
- ◇ **August 29**—Last Day to Drop a Course and Receive 100% Refund
- ◇ **August 29**—Last Day for Late Registration/Adding Courses or Declaring Audit
- ◇ **September 1**—Labor Day Holiday (No Classes)
- ◇ **September 4**—Last Day to Drop a Course and Receive a 50% Refund
- ◇ **September 19**—Last Day to Apply for December 2008 Graduation
- ◇ **October 6–11** Mid-Semester Advisory Examination Period
- ◇ **October 17**—Last Day to Drop a Course
- ◇ **October 27–January 9**— Spring 2009 Registration
- ◇ **November 26**—Reading Day
- ◇ **November 27–30** Thanksgiving Break
- ◇ **December 1**—Classes Resume
- ◇ **December 5**—Classes End (Last Day to Withdraw From the University)
- ◇ **December 6–12** Final Exams

Class Cancellation Dates

- ***July 31**
- ***August 22**
- ***August 29**

PAYMENT OPTIONS

The University offers several options for paying tuition, fees, room and meal costs.

OPTION 1— Pay balances at the Cashier's Office (Cash, Personal Check, Money Order, VISA, MasterCard, Discover Card or SpartanCard) or via SpartanShield E-Commerce or calling the Cashier at 757-823-8542

(VISA, MasterCard, or Discover Card). If mailing payments, please allow one week for delivery. The mailing address is as follows:

Cashier's Office
Norfolk State University
700 Park Avenue
Norfolk, VA 23504

OPTION 2—Pay with a com-

bination of financial aid grants and Ford Direct Loans, Parent Plus Loans, alternative/private loans and cash.

OPTION 3—Pay monthly through a TuitionPay monthly payment plan.

BY PHONE—1-800-635-0120

BY INTERNET—www.tuitionpay.com

SPECIAL PAYMENT ARRANGEMENTS

Special payment arrangements can be made for students receiving tuition and fee assistance from non-University sources (third party sponsorships and scholarships). In such cases, the outside agency must make the payment directly to NSU within 30 days of the billing date.

In order to receive the spe-

cial arrangements, the student must bring or send a letter of authorization from the granting agency to the Office of Student Accounts, H.B. Wilson Hall, Suite 130, prior to or at the time of registration.

Non-University scholarships are not credited toward tuition, fees, and room and board charges until

funds are received; however, these awards may be counted as expected financial aid when establishing a payment plan and included in the total amount of aid that will be used toward payment of University expenses. A copy of scholarship notifications should be sent to the Financial Aid Office at NSU.

TIME IS RUNNING OUT

Now is the time to have your son or daughter to complete the **Free Application for Federal Student Aid (FAFSA)**. The quickest way to apply is online using FAFSA on the Web at www.fafsa.ed.gov. For assistance with your FAFSA, please call 1-800-433-3243.

Information from the FAFSA is used to determine if your student is eligible for different types of federal student aid,

such as grants, loans, and work-study. Students are awarded based on their eligibility and the availability of funds at the time of awarding. Timing is very important.

The Federal School Code for NSU is 003765.

Visit Norfolk State University's Office of Financial Aid online at www.nsu.edu/financialaid.

Contact Information

757-823-8381
1-800-365-5517

Voice Response System

757-823-2501

Fax

757-823-9059

Counselors/Financial

Aid

Last Names A-L

dlblount@nsu.edu

Last Names M-Z

pmouser@nsu.edu

PARENT TIPS FOR FAFSA SUBMISSION

- Apply using FAFSA on the Web at www.fafsa.ed.gov
- If parent information is provided on the FAFSA, you must sign electronically. You will need to apply for a PIN number or use your previous one.
- Gather your social security number, federal tax information or tax returns, including W-2 information for the year prior to the term in which your student is applying.
- Gather records of untaxed income, such as Social Security benefits, Temporary Assistance for Needy Families (TANF), and veterans benefits
- Upon receipt of the Student Aid Report, make any corrections.
- Call 1-800-4-FED-AID for assistance. You can also click the "Live Help" button to chat with a customer service representative between the hours of 8 a.m. and midnight Eastern time.

Financial aid eligibility processing cannot be continued until all documents required for verification have been received. Most documents can be faxed to the Financial Aid Office at 757-823-9059.

2008 SPARTAN FOOTBALL SCHEDULE

August

8— Virginia State—Home—6 p.m.

September

6—at Kentucky—TBA

13—N.C. A & T—Home—4 p.m.

20—at William & Mary—TBA

27—at Bethune Cookman—TBA

October

11—at S.C. State—TBA

18—at Hampton—1 p.m.

25—Florida A & M—Home—

1 p.m.—Homecoming

November

1—at Howard—TBA

8—Morgan State—Home -

1 p.m.

15—Delaware State—Home-

1 p.m.

22—at Winston Salem State—

1:30 p.m.

For more information, call the NSU Ticket Office at 757-823-9009 or log onto www.nsuspartans.com

NSU

Customer Care Center
 700 Park Avenue
 Norfolk, Virginia 23504
 Phone: 757-823-8673
 E-mail:
 mdmarable@nsu.edu

Thank you for visiting our Customer Care webpage. We hope that you have enjoyed this issue of “Staying Connected,” a newsletter designed just for you. Be sure to let us know of articles you would like to see in upcoming issues. Please mark your calendar for our June issue.

Our goal is to provide you with the ultimate customer care experience. Please know that as our partner in education, you are valued, appreciated, and important to us. May we help you?

Let’s stay connected!

We want to exceed
 your expectations!

**CAMPUS DIRECTORY
 757 AREA CODE**

ACADEMIC SCHOOLS

Business— 823-8920
Education— 823-8701
Liberal Arts—823-8118
Science & Technology—823-8180
Social Work—823-8668

ADMIN. SERVICES

Admissions—823-8396
Bookstore—823-2037
Career Services—823-8462
Cashier’s Office—823-8462
Counseling Center—823-8542

Disability Svcs.—823-2014
Financial Aid—823-8381
First Year Experience—823-8507
Graduate Studies—823-8015
Judicial Affairs—823-8222
Library—823-8873
Post Office—823-8332
Housing—823-8407
Student Accounts—823-8381
Student Center—823-8200
University Police—823-8102
Veteran Affairs—823-2586