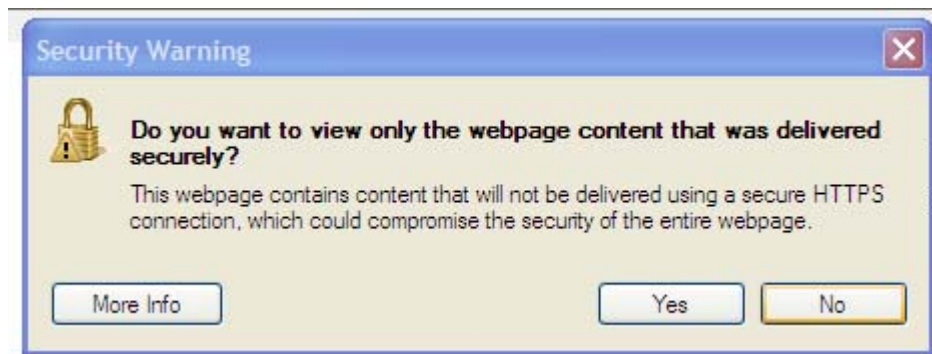


Internet Explorer 8 Security Messages

Some Blackboard users have been experiencing problems with accessing External Links, video and audio links, these problems are due to some security settings that Microsoft has made to “better secure” your browser, but, unfortunately these settings also have had a negative impact on certain features in Blackboard. Please see the illustrations below:

Problem 1:

If you use the Internet Explorer 8 as browser to access to Blackboard, you may experience a problem where you will receive a message such as the one illustrated below:

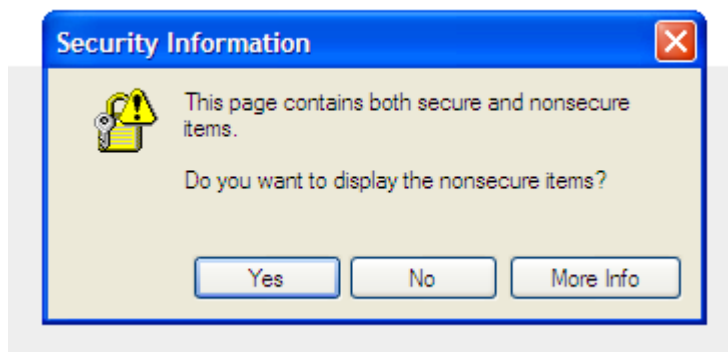


Work-around:

The correct answer to the prompt shown above **will determine if you can or cannot view the content** after that selection. To see your content in Blackboard **remember to always click “NO” every time you see this specific message.** Your content will be displayed.

Problem 2:

While using the Internet Explorer 8 to access some external links or links to video or audio in your Blackboard course site, you may receive the following message:



Work-around:

The correct answer to the prompt shown above is **“YES”**.

There is also another way to prevent these prompts from showing up during your Blackboard session:

Go to the tools menu in IE8 and then Internet Options and then Security. Change the Internet Explorer Security settings to a state where links will be displayed properly please see the attached video clip below:

[Click Here to View How to Make the IE Security Setting Change for Blackboard](#)

If the above works for you then you will need to make this same setting change on every computer running IE8 that you will be viewing video/audio in Blackboard.